



# GYANODAYA UNIVERSITY

Vill Suwakheda, Teh. Jawad, Distt. Neemuch-458 468 (M.P.)

 [gyanodayauniversity@gmail.com](mailto:gyanodayauniversity@gmail.com)

No. GU/2024/33

Date- 15-05-2024

## Appointment of Ombudsperson

**Gyanodaya University appoint Dr. Surendra Shaktawat, Mobile 6263979234, email [drsshaktawat@gmail.com](mailto:drsshaktawat@gmail.com) as an Ombudsperson.**

**The following are function of Ombudsperson-**

- (i) The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
- (ii) While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- (iii) The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- (iv) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

  
Registrar  
Gyanodaya University  
Neemuch (M.P.)